



Post Office Box 575, Soddy Daisy, TN 37384
423-332-2427

February 1, 2023

Valued Customer,

The Environmental Protection Agency's (EPA) Lead and Copper Rule (LCR), first established in 1991, recently underwent its most extensive revision in 30 years. These revisions serve to better protect children and communities from the risks of lead exposure by better protecting children at schools and childcare facilities, getting the lead out of our nation's drinking water, and empowering communities through information.

In response, North West Utilities District is beginning to survey service lines within our system to identify any areas in need of attention. As an extension, we are asking for your participation in completing a survey that can be accessed with the QR code at the end of this letter. For more information, and a direct link to the survey, please visit <https://lead-service-line-inventory-6-nwud.hub.arcgis.com>.

Sincerely,

Adam Chrnalogar
General Manager

A handwritten signature in black ink, appearing to read "Adam Chrnalogar", is written over the printed name and title.

